



WARRANTY

for Quaker Windows & Doors

Quaker Window Products Co., Inc. does not warranty any product not installed according to Quaker's installation guidelines. This Limited Lifetime Warranty is not transferable. Quaker only warrants its products to the original homeowner.

(Please print or type)

Project Name &/or Address (if applicable): _____

Owner's Name (if necessary): _____

Quaker Sales Order #: _____ Invoice Date: _____

Customer Pur. Order #: _____

Quaker Authorized Dealer: _____

Address, City, State: _____

Phone #: _____

Paint Finish (check one) AAMA 2603 AAMA 2604 (standard) AAMA 2605 Painted PVC (exterior only) N/A

THE CONDITIONS AND EXCLUSIONS OF QUAKER'S LIMITED WARRANTY ARE AS FOLLOWS:

SPECIFICALLY FOR SINGLE-FAMILY DWELLINGS

GLASS

- ◆ Insulated glass (with or without internal muntins) contained in all of Quaker's vinyl windows and doors has a warranty against seal failure for the life of the product*.
- ◆ Insulated glass (with or without internal muntins) contained in Quaker's aluminum clad wood windows has a warranty against seal failure for the life of the product*.
- ◆ Insulated glass (with or without internal muntins) contained in Quaker's aluminum clad wood patio doors has a warranty against seal failure for ten (10) years from date of invoice.
- ◆ Insulated glass (with or without internal muntins) contained in all of Quaker's aluminum windows and doors has a warranty against seal failure for five (5) years.
- ◆ Insulated glass is warranted against stress cracks for thirty (30) days from date of installation. Warranty does not cover glass breakage or seal failure due to abuse, mishandling, units not stored properly, units not noted by dealer's receiving dock personnel, units installed in high humidity areas (including, but not limited to swimming pools, saunas, and other types) without adequate ventilation, units exposed to extreme temperature conditions, units that have had coatings of film applied to glass or to units that have failed due to movement of the structure into which they have been

SPECIFICALLY FOR COMMERCIAL STRUCTURES

GLASS

- ◆ Insulated glass (with or without internal muntins) contained in all of Quaker's windows and doors has a warranty against seal failure for five (5) years.
- ◆ Insulated glass is warranted against stress cracks for thirty (30) days from date of installation. Warranty does not cover glass breakage or seal failure due to abuse, mishandling, units not stored properly, units not noted by dealer's receiving dock personnel, units installed in high humidity areas (including, but not limited to swimming pools, saunas, and other types) without adequate ventilation, units exposed to extreme temperature conditions, units that have had coatings of film applied to glass or to units that have failed due to movement of the structure into which they have been installed.
- ◆ Glass contained in Quaker's storm window products is warranted against breakage during shipment from Quaker's manufacturing plant to the authorized Quaker dealer shown on page 1 of this warranty. Claims must be made within thirty (30) days from invoice date.
- ◆ Note regarding insulated glass containing argon gas fill: Argon Gas is an inert, non-toxic gas placed between insulated glass panes in order to improve the insulating value. Because Argon is a gas, it is our belief that over

SPECIFICALLY FOR SINGLE-FAMILY DWELLINGS *(continued)*

installed.

- ◆ Glass contained in Quaker's storm window products is warranted against breakage during shipment from Quaker's manufacturing plant to the authorized Quaker dealer above. Claims must be made within thirty (30) days from invoice date.
- ◆ Note regarding insulated glass containing Argon Gas fill: Argon Gas is an inert, non-toxic gas placed between insulated glass panes in order to improve the insulating value. Because Argon is a gas, it is our belief that over time it will dissipate. Higher elevations dictate that "Capillary Tubes" be added to insulated glass to sustain an air-proof seal. Should Capillary Tubes be added, be advised that Argon Gas may escape at a more rapid pace.

INTERIORS

VINYL WINDOWS & DOORS

- ◆ Quaker warrants that the vinyl frame and sash will not peel, rot, flake, blister, or corrode under ordinary conditions for the life of the product*.
- ◆ Warranty does not apply to units that have been painted or altered from their original state or improperly stored.

WOOD WINDOWS & DOORS

- ◆ The interior of Quaker's wood windows and patio doors must be painted or stained within one (1) month after invoice date. If interior wood is not painted or stained within one (1) month of invoice date, warranty is null and void.
- ◆ NOTE: During the construction stage of the structure, do not expose wood interior to moisture, direct sunlight, temperature extremes, or dramatic changes in humidity. If windows are subjected to any of these occurrences, Quaker will not assume any responsibility for defacing, warping, splitting, or delamination caused by failure to properly finish the product or faulty installation.

ALUMINUM WINDOWS & DOORS

(see Page 1 of this warranty for applicable finish)

STANDARD 2604 FINISH

For all of Quaker's aluminum windows & doors (except Michael Series commercial Entry doors), Quaker warrants for a period of five (5) years from the date of invoice that our standard 2604 Polyester powder coating:

- ◆ will not fade in color more than five (5) units as measured by Hunter L*a*b* Color Difference *(see Measurement Terms & Conditions on page 7 of this warranty for further details)* as set forth in ASTM D2244 Section 6.3

SPECIFICALLY FOR COMMERCIAL STRUCTURES *(continued)*

time it will dissipate. Higher elevations dictate that "Capillary Tubes" be added to insulated glass to sustain an air-proof seal. Should Capillary Tubes be added, be advised that Argon Gas may escape at a more rapid pace.

INTERIORS

ALUMINUM WINDOWS & DOORS

(see Page 1 of this warranty for applicable finish)

STANDARD 2604 FINISH

For all of Quaker's aluminum windows & doors (except Michael Series commercial Entry doors), Quaker warrants for a period of five (5) years from the date of invoice that our standard 2604 Polyester powder coating:

- ◆ will not fade in color more than five (5) units as measured by Hunter L*a*b* Color Difference *(see Measurement Terms & Conditions on page 7 of this warranty for further details)* as set forth in ASTM D2244 Section 6.3 as of the date of this warranty and in such a way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface;
- ◆ will exhibit gloss retention of a minimum of 30% of the original as measured in accordance with ASTM D523 using 60° readings;
- ◆ will not chalk in excess of standard number 8 rating for colors, number 6 for whites as illustrated in the ASTM D64214 Test Method A
- ◆ will not crack or peel in such a way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface;

NOTE: Certain high chroma shades of red, orange and yellow require a clear top coat to achieve the 5-year South Florida weathering durability according to AAMA 2604-05.

- ◆ The 2604 painted finish for the Michael Series commercial entrance door carries no warranty.

2605 FINISH

For all of Quaker's aluminum windows & doors (except Michael Series commercial Entry doors), Quaker warrants or a period of fifteen (15) years from the date of invoice



SPECIFICALLY FOR SINGLE-FAMILY DWELLINGS *(continued)*

as of the date of this warranty and in such a way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface;

- ◆ will exhibit gloss retention of a minimum of 30% of the original as measured in accordance with ASTM D523 using 60° readings;
- ◆ will not chalk in excess of standard number 8 rating for colors, number 6 for whites as illustrated in the ASTM D64214 Test Method A
- ◆ will not crack or peel in such a way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface;

NOTE: Certain high chroma shades of red, orange and yellow require a clear top coat to achieve the 5-year South Florida weathering durability according to AAMA 2604-05.

- ◆ The 2604 painted finish for the Michael Series commercial entrance door carries no warranty.

2605 FINISH

For all of Quaker's aluminum windows & doors (except Michael Series commercial Entry doors), Quaker warrants for a period of fifteen (15) years from the date of invoice that our 2605 Polyester powder coating:

- ◆ will not fade in color more than five (5) units as measured by Hunter L*a*b* Color Difference (*see Measurement Terms & Conditions on page 7 of this warranty for further details*) as set forth in ASTM D2244 Section 6.3 as of the date of this warranty and in such a way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface;
- ◆ will exhibit gloss retention of a minimum of 30% of the original as measured in accordance with ASTM D523 using 60° readings;
- ◆ will not chalk in excess of standard number 8 rating for colors, number 6 for whites as illustrated in the ASTM D64214 Test Method A
- ◆ will not crack or peel in such a way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface;

NOTE: Certain high chroma shades of red, orange and yellow require a clear top coat to achieve the 5-year South Florida weathering durability according to AAMA 2605-05.

- ◆ The 2605 painted finish for the Michael Series commercial entrance door carries no warranty.

2603 FINISH

- ◆ The 2603 painted finish for all of Quaker's aluminum windows and doors (except Michael Series commercial entry doors) is warranted for five (5) years from peeling,

SPECIFICALLY FOR COMMERCIAL STRUCTURES *(continued)*

that our 2605 Polyester powder coating:

- ◆ will not fade in color more than five (5) units as measured by Hunter L*a*b* Color Difference (*see Measurement Terms & Conditions on page 7 of this warranty for further details*) as set forth in ASTM D2244 Section 6.3 as of the date of this warranty and in such a way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface;
- ◆ will exhibit gloss retention of a minimum of 30% of the original as measured in accordance with ASTM D523 using 60° readings;
- ◆ will not chalk in excess of standard number 8 rating for colors, number 6 for whites as illustrated in the ASTM D64214 Test Method A
- ◆ will not crack or peel in such a way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface;

NOTE: Certain high chroma shades of red, orange and yellow require a clear top coat to achieve the 5-year South Florida weathering durability according to AAMA 2605-05.

- ◆ The 2605 painted finish for the Michael Series commercial entrance door carries no warranty.

2603 FINISH

- ◆ The 2603 painted finish for all of Quaker's aluminum windows and doors (except Michael Series commercial entry doors) is warranted for five (5) years from peeling, fading, or flaking.
- ◆ The 2603 painted finish for the Michael Series commercial entrance door carries no warranty.

VINYL WINDOWS & DOORS

- ◆ Quaker warrants that the vinyl frame and sash will not peel, rot, flake, blister, or corrode under ordinary conditions for five (5) years from date of invoice.
- ◆ Warranty does not apply to units that have been painted or altered from their original state or improperly stored.

WOOD CLAD WINDOWS & DOORS

- ◆ The interior of Quaker's wood windows and patio doors must be painted or stained within one (1) month after invoice date. If interior wood is not painted or stained within one (1) month of invoice date, warranty is null and void.
- ◆ NOTE: During the construction stage of the structure, do not expose wood interior to moisture, direct sunlight, temperature extremes, or dramatic changes in humidity. If windows are subjected to any of these occurrences, Quaker will not assume any responsibility

SPECIFICALLY FOR SINGLE-FAMILY DWELLINGS *(continued)*

fading, or flaking.

- ◆ The 2603 painted finish for the Michael Series commercial entrance door carries no warranty.

EXTERIORS

VINYL WINDOWS & DOORS

- ◆ Quaker warrants that the vinyl frame and sash will not peel, rot, flake, blister, or corrode under ordinary conditions for the life of the product*.
- ◆ For vinyl windows and patio doors with painted exterior finish, Quaker warrants the film integrity for ten (10) years against cracking, peeling, chalking, flaking, delaminating, blistering, and significant ultraviolet discoloration (greater than 6 Delta E) caused by natural environmental atmospheric conditions from the date of invoice. Failures or defects not covered include normal wear and tear of components, substrate failures, weld/joint separations, improper storage, installation and maintenance, improper cleaning, moisture penetration resulting from improper caulking or glazing. Furthermore, when applied to approved substrates as defined by AAMA, the painted exterior finish will not distort or warp the substrate as a result of excessive heat gain when the coated surface does not exceed 140°F.
- ◆ Painted vinyl warranty only applies to units that have been painted by certified employees of Quaker Window Products Company, Inc.
- ◆ Painted vinyl warranty does not apply to units that have been painted off-site from Quaker Window Products manufacturing facility located at 504 Hwy. 63 South in Freeburg, Missouri.
- ◆ Full warranty will automatically be terminated and will not apply to units altered from their original state or improperly stored.

WOOD WINDOWS & DOORS

- ◆ The painted finish for aluminum cladding on wood windows and wood patio doors is warranted for ten (10) years from peeling, fading, or flaking.

ALUMINUM WINDOWS & DOORS

(see Page 1 of this warranty for applicable finish)

STANDARD 2604 FINISH

For all of Quaker's aluminum windows & doors (except Michael Series commercial Entry doors), Quaker warrants for a period of five (5) years from the date of invoice that our standard 2604 Polyester powder coating:

- ◆ will not fade in color more than five (5) units as measured by Hunter L*a*b* Color Difference *(see Measurement Terms & Conditions on page 7 of this warranty for*

SPECIFICALLY FOR COMMERCIAL STRUCTURES *(continued)*

for defacing, warping, splitting, or delamination caused by failure to properly finish the product or faulty installation.

EXTERIORS

ALUMINUM WINDOWS & DOORS

(see Page 1 of this warranty for applicable finish)

STANDARD 2604 FINISH

For all of Quaker's aluminum windows & doors (except Michael Series commercial Entry doors), Quaker warrants for a period of five (5) years from the date of invoice that our standard 2604 Polyester powder coating:

- ◆ will not fade in color more than five (5) units as measured by Hunter L*a*b* Color Difference *(see Measurement Terms & Conditions on page 7 of this warranty for further details)* as set forth in ASTM D2244 Section 6.3 as of the date of this warranty and in such a way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface;
- ◆ will exhibit gloss retention of a minimum of 30% of the original as measured in accordance with ASTM D523 using 60° readings;
- ◆ will not chalk in excess of standard number 8 rating for colors, number 6 for whites as illustrated in the ASTM D64214 Test Method A
- ◆ will not crack or peel in such a way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface;

NOTE: Certain high chroma shades of red, orange and yellow require a clear top coat to achieve the 5-year South Florida weathering durability according to AAMA 2604-05.

- ◆ The 2604 painted finish for the Michael Series commercial entrance door carries no warranty.

2605 FINISH

For all of Quaker's aluminum windows & doors (except Michael Series commercial Entry doors), Quaker warrants for a period of fifteen (15) years from the date of invoice that our 2605 Polyester powder coating:

- ◆ will not fade in color more than five (5) units as measured by Hunter L*a*b* Color Difference *(see Measurement Terms & Conditions on page 7 of this warranty for further details)* as set forth in ASTM D2244 Section 6.3 as of the date of this warranty and in such a way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface;
- ◆ will exhibit gloss retention of a minimum of 30% of the original as measured in accordance with ASTM



SPECIFICALLY FOR SINGLE-FAMILY DWELLINGS *(continued)*

further details) as set forth in ASTM D2244 Section 6.3 as of the date of this warranty and in such a way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface;

- ◆ will exhibit gloss retention of a minimum of 30% of the original as measured in accordance with ASTM D523 using 60° readings;
- ◆ will not chalk in excess of standard number 8 rating for colors, number 6 for whites as illustrated in the ASTM D64214 Test Method A
- ◆ will not crack or peel in such a way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface;

NOTE: Certain high chroma shades of red, orange and yellow require a clear top coat to achieve the 5-year South Florida weathering durability according to AAMA 2604-05.

- ◆ The 2604 painted finish for the Michael Series commercial entrance door carries no warranty.

2605 FINISH

For all of Quaker's aluminum windows & doors (except Michael Series commercial Entry doors), Quaker warrants for a period of fifteen (15) years from the date of invoice that our 2605 Polyester powder coating:

- ◆ will not fade in color more than five (5) units as measured by Hunter L*a*b* Color Difference (*see Measurement Terms & Conditions on page 7 of this warranty for further details*) as set forth in ASTM D2244 Section 6.3 as of the date of this warranty and in such a way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface;
- ◆ will exhibit gloss retention of a minimum of 30% of the original as measured in accordance with ASTM D523 using 60° readings;
- ◆ will not chalk in excess of standard number 8 rating for colors, number 6 for whites as illustrated in the ASTM D64214 Test Method A
- ◆ will not crack or peel in such a way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface;

NOTE: Certain high chroma shades of red, orange and yellow require a clear top coat to achieve the 5-year South Florida weathering durability according to AAMA 2605-05.

- ◆ The 2605 painted finish for the Michael Series commercial entrance door carries no warranty.

2603 FINISH

- ◆ The 2603 painted finish for all of Quaker's aluminum

SPECIFICALLY FOR COMMERCIAL STRUCTURES *(continued)*

D523 using 60° readings;

- ◆ will not chalk in excess of standard number 8 rating for colors, number 6 for whites as illustrated in the ASTM D64214 Test Method A
- ◆ will not crack or peel in such a way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface;

NOTE: Certain high chroma shades of red, orange and yellow require a clear top coat to achieve the 5-year South Florida weathering durability according to AAMA 2605-05.

- ◆ The 2605 painted finish for the Michael Series commercial entrance door carries no warranty.

2603 FINISH

- ◆ The 2603 painted finish for all of Quaker's aluminum windows and doors (except Michael Series commercial entry doors) is warranted for five (5) years from peeling, fading, or flaking.
- ◆ The 2603 painted finish for the Michael Series commercial entrance door carries no warranty.

VINYL WINDOWS & DOORS

- ◆ Quaker warrants that the vinyl frame and sash will not peel, rot, flake, blister, or corrode under ordinary conditions for five (5) years from date of invoice.
- ◆ For vinyl windows and patio doors with painted exterior finish, Quaker warrants the film integrity for five (5) years against cracking, peeling, chalking, flaking, delaminating, blistering, and significant ultraviolet discoloration (greater than 6 Delta E) caused by natural environmental atmospheric conditions from the date of invoice. Failures or defects not covered include normal wear and tear of components, substrate failures, weld/joint separations, improper storage, installation and maintenance, improper cleaning, moisture penetration resulting from improper caulking or glazing. Furthermore, when applied to approved substrates as defined by AAMA, the painted exterior finish will not distort or warp the substrate as a result of excessive heat gain when the coated surface does not exceed 140°F.
- ◆ Painted vinyl warranty only applies to units that have been painted by certified employees of Quaker Window Products Company, Inc.
- ◆ Painted vinyl warranty does not apply to units that have been painted off-site from Quaker Window Products manufacturing facility located at 504 Hwy. 63 South in Freeburg, Missouri.
- ◆ Full warranty will automatically be terminated and will not apply to units altered from their original state or improperly stored.

WOOD WINDOWS & DOORS

- ◆ The painted finish for all of Quaker's aluminum clad wood



SPECIFICALLY FOR SINGLE-FAMILY DWELLINGS *(continued)*

windows and doors (except Michael Series commercial entry doors) is warranted for five (5) years from peeling, fading, or flaking.

- ◆ The 2603 painted finish for the Michael Series commercial entrance door carries no warranty.

HARDWARE

VINYL WINDOWS & DOORS AND
ALUMINUM CLAD WOOD WINDOWS & DOORS

- ◆ Quaker warrants locks, keepers, operating cranks, and door hardware to be free from defects for the life of the product².
- ◆ Any operable parts not listed above, such as balancers and rollers, are warranted by Quaker for one (1) year from invoice date.

ALUMINUM WINDOWS & DOORS:

- ◆ Quaker warrants all operable parts such as locks, keepers, balancers, operating cranks, door hardware, rollers and any other operable parts not listed to be free from defects for a period of one (1) year after invoice date.

SIMULATED DIVIDED LITES/APPLIED GRILLES

VINYL WINDOWS & DOORS AND
ALUMINUM CLAD WOOD WINDOWS & DOORS:

- ◆ Materials which are applied to the face of insulated glass for the purpose of simulating *Divided Lites*, are warranted from detaching from the glass surface for a period of ten (10) years from date of invoice.
- ◆ ALUMINUM WINDOWS & DOORS
- ◆ Materials which are applied to the face of insulated glass for the purpose of simulating divided lites, are warranted from detaching from the glass surface for a period of five (5) years from date of invoice.
- ◆ NOTE: The adhesive backing used to apply simulated divided lites/applied grilles may deteriorate should it come into contact with certain cleaning agents. Quaker recommends the use of standard residential glass cleaner for its windows. Quaker does not warrant the adhesive backing of simulated divided lites/applied grilles if it comes into contact with any cleaning agent other than standard, residential glass cleaner.

SPECIFICALLY FOR COMMERCIAL STRUCTURES *(continued)*

windows and patio doors is warranted for five (5) years from peeling, fading, or flaking.

- ◆ Warranty does not apply to units that have been painted or altered from their original state or improperly stored.

HARDWARE

- ◆ For all of Quaker's windows and doors, Quaker warrants all operable parts such as locks, keepers, balancers, operating cranks, door hardware and rollers to be free from defects for a period of one (1) year after invoice date.

SIMULATED DIVIDED LITES/APPLIED GRILLES

- ◆ Materials which are applied to the face of insulated glass for the purpose of simulating divided lites, are warranted from detaching from the glass surface for a period of five (5) years from date of invoice.
- ◆ NOTE: The adhesive backing used to apply simulated divided lites/applied grilles may deteriorate should it come into contact with certain cleaning agents. Quaker recommends the use of standard residential glass cleaner for its windows. Quaker does not warrant the adhesive backing of simulated divided lites/applied grilles if it comes into contact with any cleaning agent other than standard, residential glass cleaner.



FURTHER CONDITIONS AND EXCLUSIONS FOR QUAKER'S LIMITED WARRANTY AS THEY PERTAIN TO ALL STRUCTURES ARE AS FOLLOWS:

EXCLUSIONS

- ◆ Quaker does not warrant any product installed into structures that do not allow for appropriate water/moisture drainage. This includes, but is not limited to "Exterior Insulation & Finish Systems" (EIFS), a.k.a. "Synthetic stucco".
- ◆ Quaker does not warrant and disclaims any liability for any product damaged or damage to a project caused by accident, fire, explosion, misuse (including hydrochloric acid, muriatic acid or brick wash**), abuse, vandalism, act of God, project settling, improper flashing, improper wall/project design/construction, or any products subjected to inappropriate and or untimely testing.
- ◆ Warranty coverages specifically designated for paint finish do not extend to;
 - a) damage to the coating caused by moisture or other contamination during storage of the powder or substrate or application;
 - b) damage to the coating during handling, shipping, processing, installation, improper cleaning or maintenance, etc.;
 - c) damage caused by impact, external forces, abrasion, environmental pollution, acid rain, immersion in salt water, hail, abnormal weather conditions, exposure to excessive temperatures (in excess of 150° F), solvents or chemicals, tapes, sealants, acts of God, or other abuse; or
 - d) damage due to other circumstances beyond Quaker's control.

LABOR

- ◆ Labor costs incurred because of any warranty claim are not covered by this warranty.
- ◆ Quaker Window will not be responsible for installation or any refinishing work associated with a warranty claim.

MEASUREMENT TERMS & CONDITIONS FOR PAINT FINISH

- ◆ Color measurements (delta E) are measured at ten (10) degrees and on exposed coated surfaces that have been cleaned of all external deposits including chalk and compared to the original unexposed coated surface. For comparison purposes, Quaker will maintain a standard paint panel and/or documentation indicating color, gloss and other properties. It is understood that fading may not be uniform if the coated surfaces are not equally exposed to the sun and weathering elements. Prior to the determination of a gloss value using an angle of incidence of sixty (60) degrees following ASTM D523, the surface must be cleaned using a 1% aqueous solution of a wetting agent with a soft sponge under light pressure. This warranty extends only to parts exposed to normal atmospheric conditions in North America. In addition, a systematic maintenance program must be instituted to clean the surface periodically so as to prevent accumulations of salt deposits and harmful pollutants.

WARRANTY CLAIMS

- ◆ Warranty claims must be made through the authorized Quaker dealer shown on page 1 of this warranty.
- ◆ Quaker reserves the right to repair any defective product, replace defective materials, or refund the purchase price when honoring its limited warranty.

CONDENSATION OR FROST

- ◆ Condensation or frost is not a defect in the product. It is a natural occurrence caused by excessive humidity. For further information on how to minimize condensation, write to:

Quaker Window Products
Attn: Service Department
PO Box 128
Freeburg, MO 65035

THIS LIMITED WARRANTY IS THE ONLY WARRANTY APPLICABLE TO THIS PURCHASE. ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED.

IT IS UNDERSTOOD AND AGREED THAT QUAKER'S LIABILITY, WHETHER IN CONTRACT, IN TORT, UNDER ANY WARRANTY, IN NEGLIGENCE, OR OTHERWISE, SHALL NOT EXCEED THE RETURN OF THE AMOUNT OF THE PURCHASE PRICE PAID BY THE PURCHASER/OWNER AND UNDER NO CIRCUMSTANCES SHALL QUAKER BE LIABLE FOR SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES. THE PRICE PAID BY THE PURCHASER/OWNER FOR THE EQUIPMENT IS A CONSIDERATION IN LIMITING QUAKER'S LIABILITY. NO ACTION, REGARDLESS OF FORM, ARISING OUT OF THE TRANSACTION UNDER THIS AGREEMENT MAY BE BROUGHT BY THE PURCHASER/OWNER MORE THAN ONE (1) YEAR AFTER THE CAUSE OF ACTION HAS ACCRUED. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

QUAKER PROVIDES NO WARRANTY TO ANY PRODUCT SUBJECTED TO INAPPROPRIATE AND/OR UNTIMELY TEST MEASURES. SUCH MEASURES INCLUDE BUT ARE NOT LIMITED TO, THE USE OF AN UNACCREDITED TESTING LABORATORY, TESTING OF UNITS THAT EXCEED THE MAXIMUM TEST SIZE, INAPPROPRIATE CALIBRATION OF TESTING EQUIPMENT AND/OR UNTIMELY TESTING (AS DESCRIBED IN AAMA'S "VOLUNTARY SPECIFICATIONS FOR FIELD TESTING OF WINDOWS & GLASS DOORS").

ADVERTISED PERFORMANCE RATINGS ARE BASED ON INDIVIDUAL WINDOW TESTS. MULLED UNITS REQUIRE DIFFERENT AAMA TESTING PROCEDURES. PLEASE CONSULT QUAKER OR YOUR AAMA GUIDELINE BOOKLET FOR MORE INFORMATION.

IF ANY PART OF THIS LIMITED WARRANTY IS FOUND TO BE UNENFORCEABLE, THE REMAINING PROVISIONS SHALL REMAIN VALID AND ENFORCEABLE.

This limited warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

Other limitations may apply. See dealer listed on page 1 of this warranty for more information.

* Warranty applies for the lifetime of the product to the original homeowner only.

²Based on industry related testing, the typical lifetime of fenestration hardware has been defined to be 10 years. Warranty applies to the original homeowner only.

**If using hydrochloric acid, muriatic acid or brick wash cleaning solutions, please follow the manufacturer's instructions found on the product label or on the manufacturer's website.

